

Solar Rebates Trade Ally Portal Tutorial

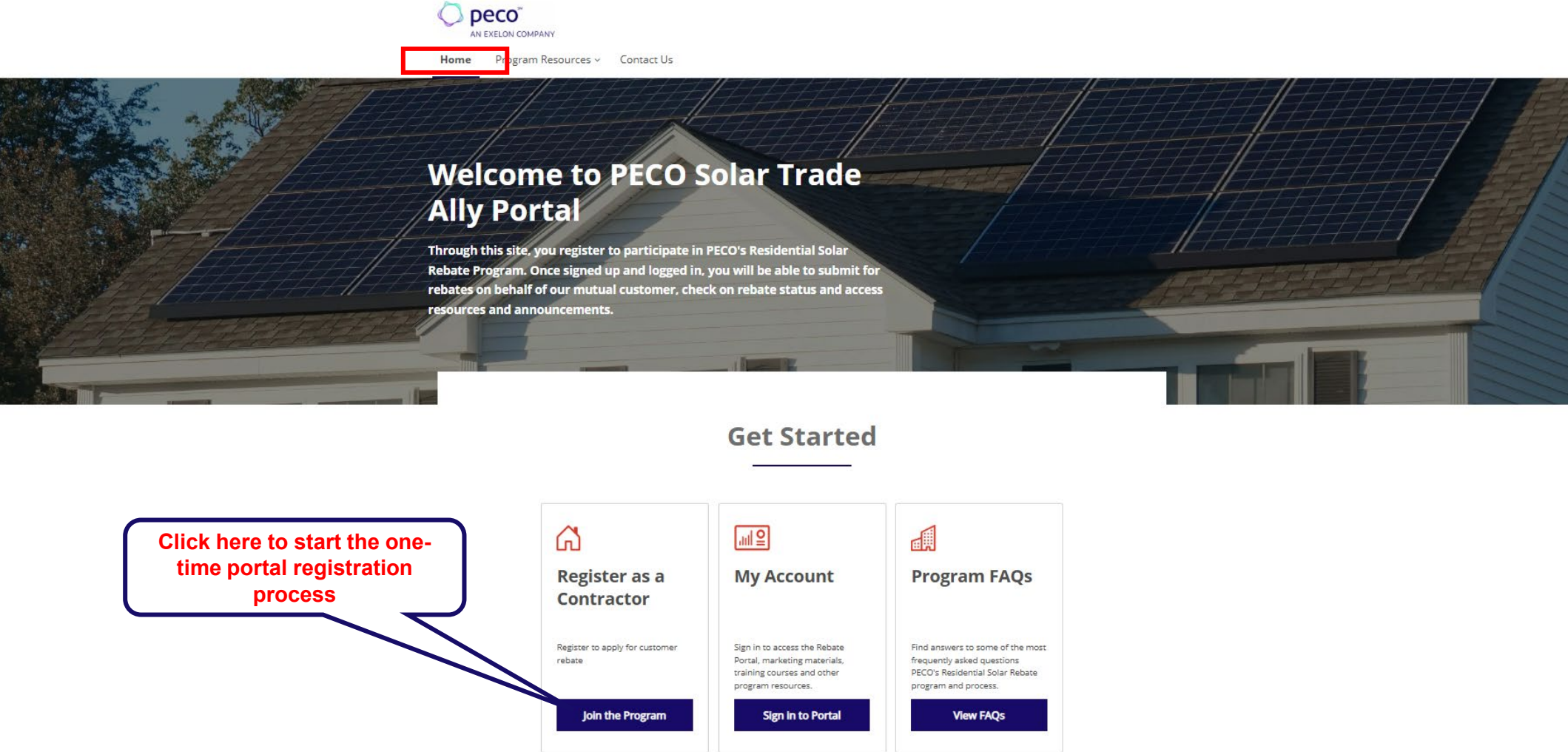
| | |
|---|---------|
| <u>1. Portal Navigation</u> | 2 - 5 |
| <u>2. Portal Registration</u> | 6 - 13 |
| <u>3. Submitting an Application</u> | 14 - 32 |
| <u>4. Dashboard Navigation</u> | 33 - 36 |
| <u>5. Email Notifications & Troubleshooting</u> | 37 - 45 |

1

Portal Navigation

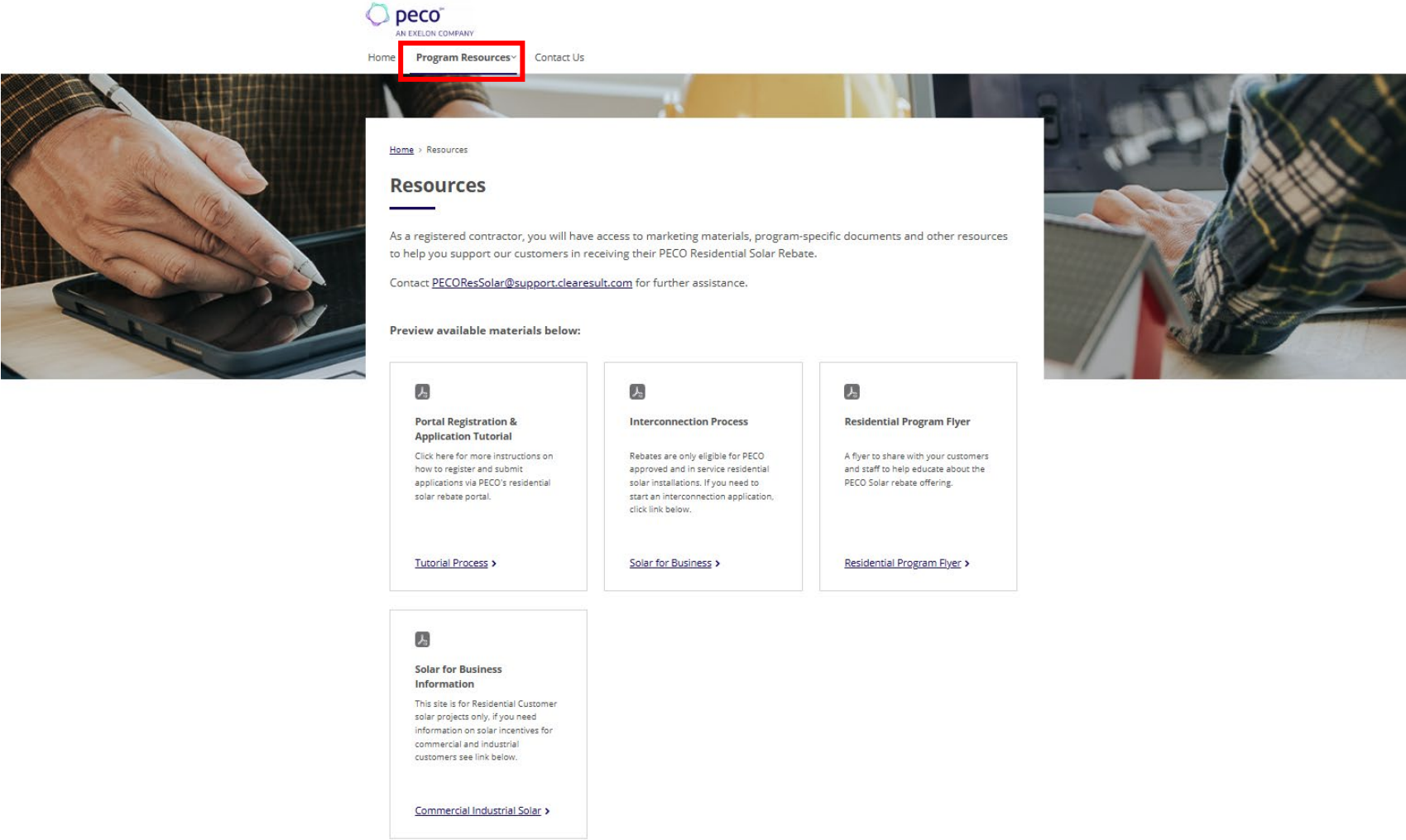
Home Page

This is your landing page and main navigation page prior to logging in.



Program Resources Page


Visit this page for helpful information about the Solar process and resources for your customers.



Contact Us Page

Visit this page to contact us if you need assistance with the portal or if you have any questions about the rebate submission process. Please allow one business day for a response.

[Back to PECO](#)[Sign In](#)



HomeProgram ResourcesContact Us

[Home](#) > [Contact Us](#)

Contact Us

We want to hear from you

Contact us for more information or questions about our PECO Residential Solar Rebate program.

Send us a message

Please provide your contact information below and we'll get back to you shortly.

Name *

Ex: John Smith

Email *

Ex: john.smith@email.com

Subject *

Message *

Submit

A place for sending messages to the PECO Solar team

2

Portal Registration



Sign Up for our Rebate Portal

Thank you for your interest in joining our program.

Already registered? [Sign in to your account](#)

As a Contractor, you will have the opportunity to:

- *Submit Rebates on behalf of our customer*
- *Track Rebate status*

1

Registration

Complete and submit your online contractor application. Our team will review your application and then email you a link to authenticate your account. Please note, this link will only be active for 24 hours.

[Begin Registration](#)**2**

Connect with our Team

Once you've verified your account, we'll email you an invitation to connect with our team. We will share the processes, how to submit a rebate application, etc.

[Sign Up](#)

Click here to start
your company
registration

Applicant Details

The applicant should be the primary contact who will manage your company account and employee records.

Applicant First Name *

Applicant Last Name *

Applicant Title *

Phone Number * ①

Mobile Phone Number ①

Company Name *

Company Website

Company Email *

Enter requested information in the **Applicant Details** section

* Indicates required fields

Login Credentials

Email *

Password *

Confirm Password *

Your password must have:

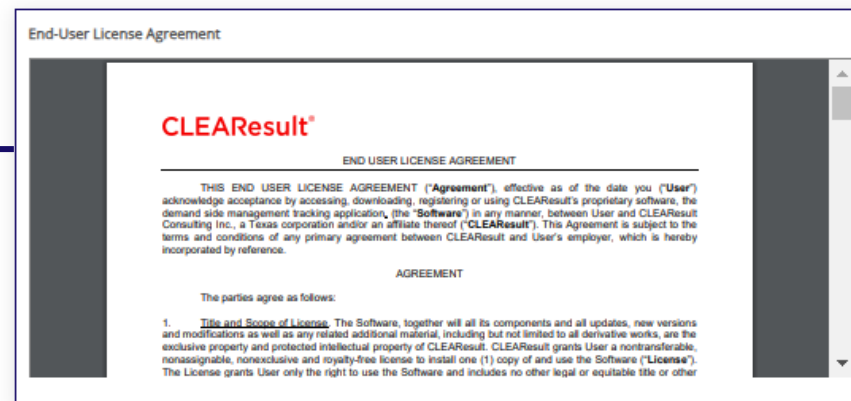
- ✖ At least one uppercase letter
- ✖ At least one lowercase letter
- ✖ At least one number
- ✖ At least one symbol (e.g. ! \$, &, #)
- ✖ At least eight (8) characters

Enter requested information in the **Login Credentials** section.

Remember to save your login credentials.

Click **End-User License Agreement** for a one-time review of the contents shown on the right before clicking on **Accept & Continue**

Click here to review our [End-User License Agreement](#). By clicking "Accept & Continue", you are agreeing to these terms regarding the use of this website.



Click here to review our [End-User License Agreement](#). By clicking "Accept & Continue", you are agreeing to these terms regarding the use of this website.

Tell us about your company.

We will need a few details to complete the registration process. Additionally, if you are registering as a Trade Ally, your company's name, address, and contact info will be listed on our website as part of the Find a Trade Ally tool.

Enter requested information in the Company Details and Address Details sections

*** Indicates required fields**

Company Details

First Name - Owner/CEO *

Last Name - Owner/CEO *

Tax Classification *

– Please Select –

Company Name *

Testtoday

Year Company Started *

Number of Employees *

Address Details

Business Address

Street Address *

Ex: 123 Main Street Drive

City *

State *

– Select –

Zip Code *

Mailing Address ☐ Same as above address

Street Address *

Ex: 123 Main Street Drive

City *

State *

– Select –

Zip Code *

Entries are not required for the Diversity Categories section

Diversity Categories

Diversity Certification

– Please Select –

+ Add Certification

Diversity Certification Document ⓘ

[Browse files](#)

PNG, JPG, JPEG, PDF only • 5MB Max

☐ If you feel your business meets one of the categories, but you are not officially certified, please indicate here if you would like CLEAResult to provide you information on becoming certified in one of these categories.

Click on Next Step to move to the Employee Details page

[Go Back](#)

Next Step

Please select your company's service type and territory

Note: This information can be updated at anytime through your My Account settings.

Specialties

Please select the specialties that your business offers.

Note: This information can be updated at any time through your My Account settings, and will be used to pair customer with service providers in their area.

| Licenses and Certifications (0 Added) | Services Offered (0 Added) | Language Services (0 Added) |
|---|---|---|
| <ul style="list-style-type: none"><input type="checkbox"/> CSL<input type="checkbox"/> Lead Safe<input type="checkbox"/> HIC<input type="checkbox"/> Mass Save Crew Lead<input type="checkbox"/> Master Electrician<input type="checkbox"/> Nate<input type="checkbox"/> RESNET/HERS<input type="checkbox"/> Asbestos License<input type="checkbox"/> Abatement | <ul style="list-style-type: none"><input type="checkbox"/> Weatherization<input type="checkbox"/> Electrical Services<input type="checkbox"/> HVAC Repair<input type="checkbox"/> Heat Pump Installation<input type="checkbox"/> Abatement/Remediation Services<input type="checkbox"/> General Contracting<input type="checkbox"/> Other | <ul style="list-style-type: none"><input type="checkbox"/> English<input type="checkbox"/> Spanish<input type="checkbox"/> Portuguese<input type="checkbox"/> Mandarin<input type="checkbox"/> Cantonese<input type="checkbox"/> Haitian Creole<input type="checkbox"/> Other |

Entries are not required on this page.

Click on Next Step to proceed to the Terms & Conditions page.

[Go Back](#)

Next Step

Please read and agree to the Terms & Conditions

Terms & Conditions

- By submitting your rebate application, the PECO customer agrees to potential verification selection. If your rebate form is approved, and the PECO customer is selected for verification, the customer agrees to allow PECO or its agent access to the installation site to verify the qualified installation. Failure to provide access may result in denial of the rebate request, or refund of rebate if already paid.
- All warranties for the solar panel, and associated equipment and installation services, are provided by the manufacturer or installer. Warranties on workmanship are not the responsibility of PECO. PECO does not warrant products, equipment, services (including installation services) or workmanship associated with the solar system.
- Selection of supplier and/or installer and purchase, installation and ownership/maintenance of the qualifying product being applied for are the responsibility of the customer. PECO does not endorse any specific manufacturer, contractor and makes no representations regarding specific manufacturer, installer or contractor or their workmanship. PECO makes no warranty for the use of the qualified product, and customer agrees that PECO has no liability concerning the quality, safety and/or installation of the qualified product, estimated energy savings of the qualified product, workmanship of any third parties or use of any qualified product.
- Customer and Contractor are responsible for meeting program requirements and complying with all government, property owners, homeowner's association, or other requirements regarding restrictions, codes, ordinances, rules, and regulations concerning the qualified product

1. Review the Terms & Conditions, click the check box.

☐ By checking this box, you acknowledge that you have read and agree to the Terms & Conditions.

[Go Back](#)

2. Click Submit to complete your registration

Submit

🔔 Your account has been successfully created and sent to Program Team for approval. ✕

Portal message confirms the registration request was completed

Welcome to PECO Solar Trade Ally Portal

Through this site, you register to participate in PECO's Residential Solar Rebate Program. Once signed up and logged in, you will be able to submit for rebates on behalf of our mutual customer, check on rebate status and access resources and announcements.

Get Started



Register as a Contractor

Register to apply for customer rebate

[Join the Program](#)



My Account

Sign in to access the Rebate Portal, marketing materials, training courses and other program resources.

[Sign In to Portal](#)



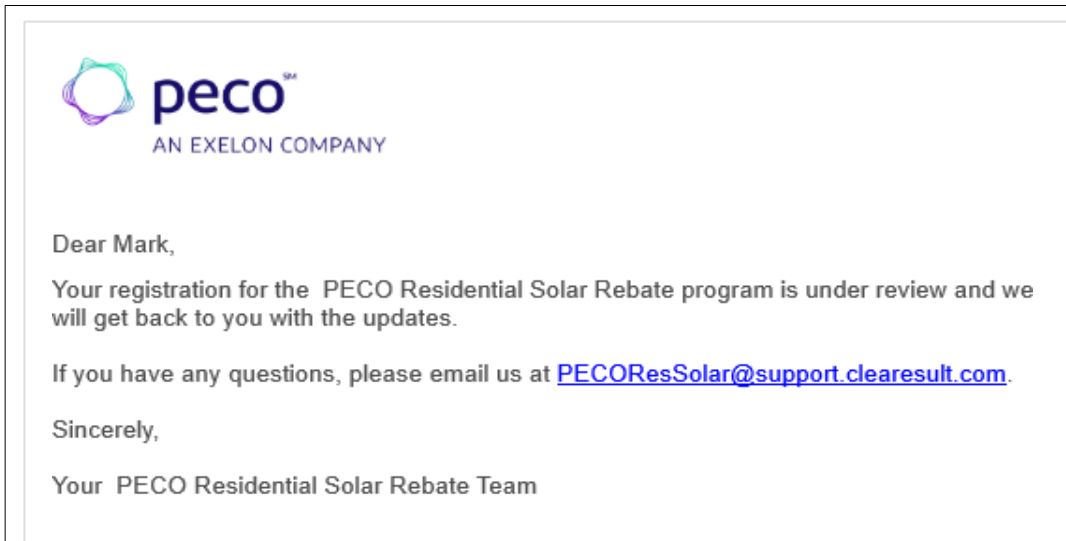
Program FAQs

Find answers to some of the most frequently asked questions about PECO's Residential Solar Rebate program and process.

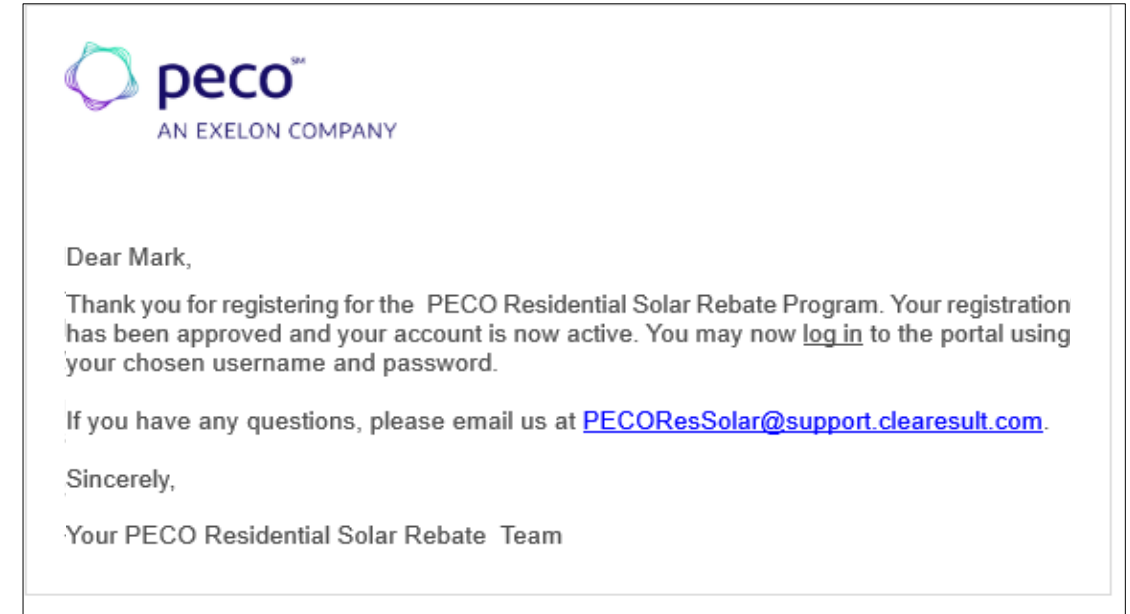
[View FAQs](#)

REGISTRATION CONFIRMATION EMAILS

- Registrant receives below email from PECOResSolar@support.clearesult.com confirming request was received.
- PECO Residential Solar Rebate Team will review the registration in one business day.
- Portal account is not activated until the PECO Residential Solar Rebate Team confirms the registration.



- When you receive the Registration approved email, you can begin submitting rebate applications.



Proceed to the next section for instructions on submitting a rebate application.

3

Submitting an Application

APPLICATION CHECKLIST

Before beginning an application make sure you have the following:

Information

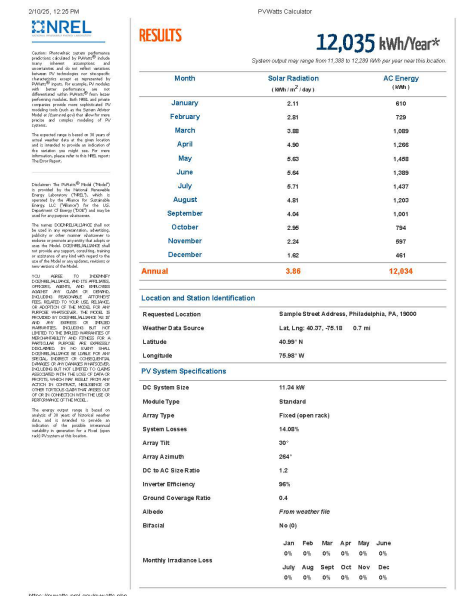
- ✓ Customer Name
- ✓ Customer Account Number
- ✓ Approval to Install Date
- ✓ System In Service Date (if applicable)
- ✓ Panels Leased or Owned
- ✓ PVWatts calculation
- ✓ DC Total System size (kW)

Documents

- ✓ PVWatts® Calculator report is part of the customer's application records

| FACILITY INFORMATION | | EQUIPMENT CONTRACTOR | |
|--|------------------------|--------------------------------------|---------------------------|
| Project Name | Test Customer | Will the project be installed by the | No |
| On-Go Account Number | 123456789 | Customer? | |
| Is this facility where the generating system is to be installed on construction? | | Company Name | Solar Installer |
| Existing Service Voltage | - | Contact Person | Solar Installer |
| Existing Service Capacity | - | Phone Number (Primary) | (800) 123-4567 |
| Existing Service Phase | Single Phase | Phone | Work |
| Master Number | A 123456789 | Phone Number (Alternate) | 0 - |
| Where is the meter located? | No | Fluor | |
| Do there multiple meters? | No | Email Address | interconnection@solar.com |
| Is the generating system to be installed on roof or ground? | | Address Line One | Solar Drive |
| Property Type | Residential/Home | Address Line Two | Suite 1 |
| Electrical Supplier (if different from PECO) | | City | Solar |
| Estimated In-Service Date | - | State | PA |
| Facility Address Line 1 | Test Address | Zip | 19000 |
| Facility Address Line 2 | | | |
| City | Philadelphia | | |
| State | Pennsylvania | | |
| Zip | 19000 | | |
| CRM5 Facility Address | Test Address | | |
| | Philadelphia PA, 19000 | | |
| | 40.99999 | | |
| Latitude | 71.99999 | | |
| Longitude | | | |
| Nearest Crossing Street | | | |
| Is the customer mailing address the same as the facility address? | | | |

| PROJECT CONTACTS | | EQUIPMENT INFORMATION | |
|----------------------------|------------------|---|----------------------|
| Customer Contact | | Energy Source | EnergyStorageDER |
| Customer Name | Test Customer | Intenr of Generation | Nethmeter |
| CRM5 Account Customer Name | Customer, Test | System Type | Inverter |
| Customer Contact Person | (215) 123-4567 | Prime Mover | Photovoltaic |
| Phone Number (Primary) | | Please Select The Installation Type Of Your Generating System | Initial Installation |
| Phone Type | | | |
| Phone Number (Alternate) | | | |
| Phone Type | | | |
| Email Address | test@hotmail.com | | |
| Customer Address Line 1 | Test Address | | |
| Customer Address Line 2 | | | |
| City | Philadelphia | | |
| State | Pennsylvania | | |



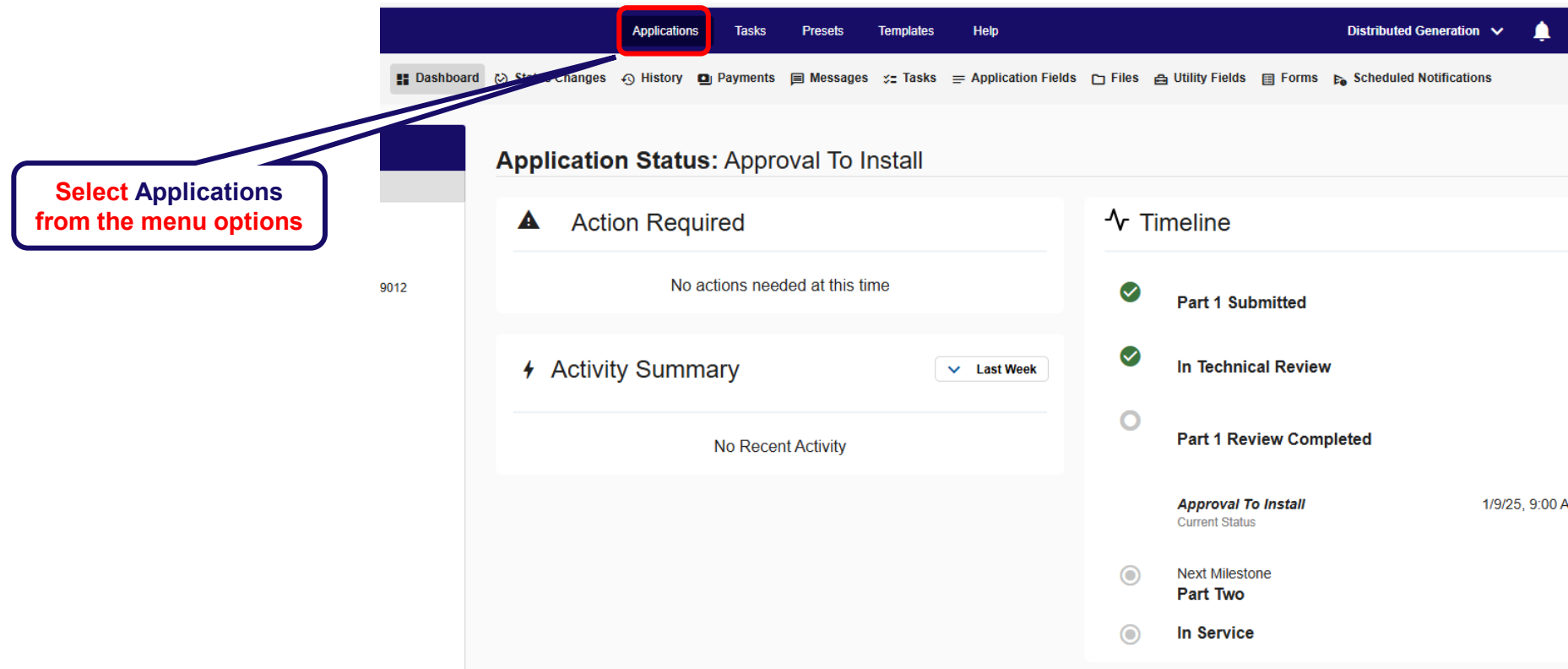
- Applications can be submitted when system is Approved to be Installed, but the customer cannot be paid until the system is put In Service
- Please note, you are applying for the solar rebate on behalf of your customer. They receive the rebate check directly.

CTG APPLICATION FIELDS PRINTOUT

Navigating in CTG to create the CTG Application Fields printout

- Open the CTG website and select the appropriate project to display this screen

PECO's Connect-The-Grid (CTG) is a one-stop online tool for solar contractors to submit, organize, view, communicate, update, and track their interconnection applications. To access that system and print the CTG Application Fields report, you need to follow a registration process and set up a profile in the tool. Visit [Connect-The-Grid \(CTG\) info](#), which defines the process and how you can register on the CTG tool.



CTG APPLICATION FIELDS PRINTOUT

CTG System page

Application Fields

FACILITY INFORMATION

PROJECT CONTACTS

CONTRACTOR INFORMATION

EQUIPMENT INFORMATION

UPLOAD DOCUMENTS

TERMS & CONDITIONS

PAYMENT

SIGNATURE

Click dropdown arrow to display these Application Fields sections:

- FACILITY INFORMATION
- PROJECT CONTACTS
- CONTRACTOR INFORMATION
- EQUIPMENT INFORMATION

to produce the pdf document on the right

FACILITY INFORMATION

PROJECT CONTACTS

CONTRACTOR INFORMATION

EQUIPMENT INFORMATION

Energy Source

Energy Storage/USE

Intent of Generation

NetMeter

System Type

Inverter

Prime Meter

Photovoltaic

Prime Select The Installation Type

Initial Installation

Of Your Generating System

Generator Information

Array 1

PV Panel Manufacturer

RSC

PV Panel Model

RSC-CDAAA P300 2

PV Panel Size

420

peco

Confidential Information – For Internal Use Only

17

Welcome to PECO Solar Trade Ally Portal

Through this site, you register to participate in PECO's Residential Solar Rebate Program. Once signed up and logged in, you will be able to submit for rebates on behalf of our mutual customer, check on rebate status and access resources and announcements.

Get Started

Click here to Sign
into your portal
account



Register as a Contractor

Sign up to apply for customer rebate

[Join the Program](#)



My Account

Sign in to access the Rebate Portal, marketing materials, training courses and other program resources.

[Sign in to Portal](#)



Program FAQs

Find answers to some of the most frequently asked questions about PECO's Residential Solar Rebate program and process.

[View FAQs](#)

[Home](#) / [Sign In](#)

Sign In

PECO Residential Solar Contractor Portal

Access to the PECO Residential Solar Contractor Portal requires a user log in.

Questions?

Please contact us at
PECOResSolar@support.cleares.com

Not registered yet?

[Join the Program](#)

1. Enter login credentials

2. Click Sign in

Sign in

Sign in with your email address

Email Address

Email Address

Password

[Forgot your password?](#)

Password

Sign in



[Access My Portal](#)

Welcome to PECO Solar Trade Ally Portal

Through this site, you register to participate PECO's Residential PECO Solar Rebate . Once signed up and logged in, you will be able to submit for rebates on behalf of our mutual customer, check on rebate status and access resources and announcements.



Program FAQs

Find answers to some of the most frequently asked questions PECO's Residential Solar Rebate... program and process.

[View FAQs](#)



My Project Portal

Track the status of your projects, and view messages.

[Access My Portal](#)

Click either button to access your portal account



Click on Solar PV

 Cart (0)[Home](#)[Solar PV](#)[My Dashboard](#)[My Orders](#)[My Saved Applications](#)

My Dashboard

View Submitted Projects

Access past submitted projects to see status of application.

[View Projects](#)

Solar PV

🏠 📋 Showing 1 of 1

Sort By | **Position** ▼



Solar Photovoltaic Array

\$500.00 Rebate per System

[View Rebate](#)

Click on View Rebate



SOLAR PV

Solar Photovoltaic Array

\$500.00 Rebate per System

Step 1 of 4: Apply for Rebate

Step 3 of 4: Add to Rebate Cart

Click here to begin application

Eligibility Requirements

Terms & Conditions

- All eligibility requirements must be met to qualify.
- Applicant must be an owner of a residence that currently receives PECO residential electric service.
- Solar Rebate Incentives are only available for approved interconnection applications.
- Rebate application can be submitted after PECO Permission to Install is granted and must be received within 180 days of PECO's In Service status (connected to the grid and generating power).
- If rebate application is approved, your customer should receive \$500 rebate check in 4-6 weeks after In Service status.
- Application must include these two documents:
 - ✓ PVWatts® Calculator report, for each array (click [here](#) for example)
 - ✓ CTG Application Fields printout showing the Facility Information, Project Contacts, Contractor Information, and Equipment Information sections (click [here](#) for example)
- Rebates are only provided for initial solar installations, not system additions.
- Solar Rebate will only be paid after the system is In Service, i.e. connected to the grid and generating power.
- PECO customers who have chosen an alternate electric supplier are eligible. However, PECO will not be responsible for any bill credits for customers with a third-party supplier.
- In Service date must be on or after September 1, 2024, and before May 1, 2026.
- Qualified systems up to 50 kW are eligible.
- Applications must be submitted by May 31, 2026

Menu on left displays progress through the pages

Enter the customer's information

City, State & Zip Code will autofill when correct Address is recognized

Select Other if you do not know

Click on Next to move to the Payee Details page

Sign In

2 Applicant Details

3 Payee Details

4 Rebate Selection

5 Rebate Details

6 Upload Document(s)

7 Summary

Applicant Details

Please complete the details to verify applicant's account. (Fields marked with an asterisk (*) are required.)

Contact Information

Primary Account Holder First Name *

Primary Account Holder Last Name *

Email Address *

Phone Number *

Installation Address

Address *

Unit No.

City *

State *

Zip Code *

Service Providers

Electric Service Provider *

Electric Account Number *

Program Awareness

How did your customer hear about the program? *

Back

Next

- ✓ Sign In
- ✓ Applicant Details
- 3 Payee Details**
- 4 Rebate Selection
- 5 Rebate Details
- 6 Upload Document(s)
- 7 Summary

Payee Details

Please provide payee information for the project. (Fields marked with an asterisk are required.)

Who is receiving the rebate? *

- Please Select -

Account Holder

Last Name *

Email *

Phone Number *

Mailing Address *

Unit No.

Please enter or select an address

City *

State *

Zip Code *

Account Holder is the only option – remaining fields will auto populate.

Only the customer can receive payment

Click here to save application from any page for future editing.

Application is saved in My Saved Applications on the Dashboard.

Back

Next

 Complete Later

Click Next

✓ Sign In

✓ Applicant Details

✓ Payee Details

4 Rebate Selection

5 Rebate Details

6 Upload Document(s)

7 Summary

Rebate Selection

Choose applicable rebates for this project.

Selected Rebates

✓ Solar Photovoltaic Array
Up to \$500 Rebate

✕

Solar Photovoltaic Array is the only option

Click Next to proceed

Back

Next

[Complete Later](#)

Please provide your selected product's details below. (Fields marked with an asterisk (*) are required.)

Solar Photovoltaic Array

Approval to Install Date *



System In Service Date



Are these panels Leased or Owned? *

- Select -

Panel Array 1 PV Watts (kWh) *

Panel Array 1 Total DC System Size (kW) *

Panel Array 2 PV Watts (kWh)

Panel Array 2 Total DC System Size (kW)

Panel Array 3 PV Watts (kWh)

Panel Array 3 Total DC System Size (kW)

Panel Array 4 PV Watts (kWh)

Panel Array 4 Total DC System Size (kW)

Panel Array 5 PV Watts (kWh)

Panel Array 5 Total DC System Size (kW)

Back

Next

 Complete Later

PV Watts (kWh) and Total DC System Size (kW) must be entered separately for each Array

Click Next when the information is entered

✓ Sign In

✓ Applicant Details

✓ Payee Details

✓ Rebate Selection

✓ Rebate Details >

6 Upload Document(s)

7 Summary

Upload Documents

Submit required documents for the project, as listed in the checklist. (Fields marked with an asterisk (*) are required.)

Uploaded Documents

1.) Select a document *

- Please Select -

2.) For which product(s)? *

Solar Photovoltaic Array

3.) Upload document(s) *

Drag & drop file or click to browse

Supported: JPG, PNG, PDF

file is required.

Document Checklist

Solar Photovoltaic Array

✓ Spec Sheet

Energy Savings Report

Back

Next

Complete Later

✓ indicates document successfully attached

Select a document from the dropdown options:

1. Spec Sheet: A copy of the CTG Application Fields printout
2. Energy Savings Report: A copy of the PVWatts® Calculator report

Both documents must be attached on this page

Click Next when both required documents are attached

peco

Confidential Information – For Internal Use Only

28

✕

✓ Sign In

✓ Applicant Details

✓ Payee Details

✓ Rebate Selection

✓ Rebate Details >

✓ Upload Document(s)

✓ Summary

Summary

Review project details before submission. Use the "Back" button to make edits to previous steps.

Your Application Savings

Solar Photovoltaic Array\$500.00

Total Estimated Savings\$500.00

Applicant Details

Primary Account Holder First Name
Solar

Primary Account Holder Last Name
User 16

Email Address
solaruser@solar.com

Phone Number
(123) 456-7890

Installation Address
1 Main

Unit No.
0A

City
New Philadelphia

State
Pennsylvania

Zip Code
17959

Back

Next

Complete Later

Review the application details to ensure accuracy and then click Next

peco

Confidential Information – For Internal Use Only

29



SOLAR PV

Solar Photovoltaic Array

\$500.00 Rebate per System

 You're ready to submit your rebate request!

Step 3 of 4: Add to Rebate Cart


1: Click here to add the application to the cart.

2: Click on the cart to view the cart contents.

Cart

✓ You added Solar Photovoltaic Array to your shopping cart.



| Item | Savings | Qty | Total Savings |
|--|-----------------------------------|-----|---------------|
|  Solar Photovoltaic Array Order Type: <i>Past Purchase Rebate</i> Solar Photovoltaic Array | \$500.00 Order Type: Rebate | 1 | \$500.00 |
| <div>Resume Save for Later Delete</div> | | | |

Summary

Total Estimated Savings \$500.00

Step 4 of 4: Submit Rebate(s)

[Continue Shopping](#)

Click here to submit
the application

Submission Confirmation

- You will receive this portal message when application is successfully submitted:

peco
AN EXELON COMPANY

Type to search...

Cart (0)

[Home](#) [Solar PV](#) [My Dashboard](#)


Thank you

Your Rebate(s)

— Collapse

Your Order Number : 82000000131

You will receive an email confirming your rebate application submission. Once your rebate application is reviewed and confirmed to be In Service, your customer will receive a rebate application in 4-6 weeks. You will be contacted if any additional information is needed.



Solar Photovoltaic Array

\$500.00 Rebate

Add More Solutions

Go To Dashboard

Need further assistance, We are here to help.

Please send inquiries to PECOResSolar@support.clearesult.com or contact us at 888-5-PECO-SAVE (888-573-2672)

7a-7pEST Monday - Friday

All emails will be handled within 2 business working days

Copyright © 2025 CLEAResult. All rights reserved. [Privacy Policy](#)

[Help Center](#) | **CLEAResult**

- You will also receive this email when application is successfully submitted:

Mark King

From:

Sent:

To:


Subject:

PECO Residential Solar Rebate <pecoressolar@support.clearesult.com>

Wednesday, January 29, 2025 10:40 AM

Mark King

Thank you! We've received your request. Confirmation #77000000021


AN EXELON COMPANY


Mark,

We are reviewing your rebate application now and will let you know if we need any additional information from you. In the meantime, you can [log in to your rebate account](#) to check the status of your rebate.

If you have questions, please email us at PECOResSolar@support.clearesult.com

Your transaction #77000000021

Placed on Jan 29, 2025, 9:39:48 AM

| Items | Qty | Amount |
|--|-----|----------|
| <div><div></div><div><div>Solar Photovoltaic Array</div><div>Solar Photovoltaic Array</div><div>Savings Type: Rebate(Past Purchase)</div></div></div> | 1 | \$500.00 |

Thank you for saving energy with us!

The PECO Residential Solar Rebate Program.

4

Dashboard Navigation

My Dashboard Page

Your Dashboard page is available when your account registration is approved, and you are logged in.

The screenshot shows the PECO My Dashboard page. At the top, a dark blue header contains the text "Welcome, Mark Rebateprocessor" and a "Back to Portal" link. Below the header is the PECO logo and a navigation bar with links for "Home", "Solar PV", and "My Dashboard". The "My Dashboard" link is highlighted with a red box. A callout box points to this link with the text "Click either place to view submitted applications". Below the navigation bar, there are two links: "My Orders" and "My Saved Applications". A callout box points to "My Saved Applications" with the text "Partially completed applications are saved here. Only 1 application can be saved at a time." The main content area is titled "My Dashboard" and features a section for "View Submitted Projects" with a "View Projects" button. A callout box points to this button with the text "Click either place to view submitted applications". The background of the dashboard is a photo of a person in a plaid shirt holding a pen and a clipboard.

Click either place to view submitted applications

Partially completed applications are saved here.
Only 1 application can be saved at a time.

View Submitted Projects

Access past submitted projects to see status of application.

View Projects

My Orders

My Saved Applications

My Orders

Order Type*

All

Order Status*

All

Order Search*

Type to search...

Search

Enter information to search for the Customer's order by their Address

Customer's application can be identified by their Address

| Order # | Order Type | Date | Address | Status | Action |
|-------------|---------------|------------|---|----------------------|----------------------------|
| 77000000060 | Past Purchase | 02/20/2025 | 150 Main St | Submitted | View Order |
| 77000000059 | Past Purchase | 02/20/2025 | 5170 Campus Dr Plymouth Meeting, PA 19462 | Submitted | View Order |
| 77000000058 | Past Purchase | 02/20/2025 | 23 E Main St | Payment Approved | View Order |
| 77000000057 | Past Purchase | 02/20/2025 | 5170 Campus Dr Plymouth Meeting, PA 19462 | Corrections Required | View Order |
| 77000000029 | Past Purchase | 01/31/2025 | 252 Spruce St | Processing | View Order |
| 77000000028 | Past Purchase | 01/30/2025 | 808 W Main St | Rejected | View Order |

Submitted indicates the application is awaiting the processing team's review

Payment Approved indicates the application is processed for Payment

Corrections Required indicates the processing team needs more information

Processing indicates the requested information was sent to the processing team and is awaiting their review



🔍 Type to search...

🛒 Cart (0)

Home

Solar PV

My Dashboard

My Orders

My Saved Applications

My Saved Applications

Continue editing existing customer's rebates by clicking resume below.

| Customer Name | Address | Amount | Date | Actions |
|------------------------|--|--------|------------|---|
| ClearResult Coulter Jr | 1823 Olive St, Pennsylvania Reading 19604 | \$500 | 02/03/2025 | <div><div> Resume</div><div> Delete</div></div> |

Partially completed applications can be resumed or deleted.

5

Email Notifications & Troubleshooting

Incomplete Application Email Notification

Incomplete application email will list documents/information needed to complete the application process and a link to directly access the portal account for uploading the requested documents.

Response Needed: Incomplete PECO Heating and Cooling Program Rebate Application # 77000000016



pecoressolar@support.clearesult.com

To  Mark King

Retention Policy

CLEAResult Email Retention Policy (3 years)

Expires

2/16/28

😊

↩ Reply

↩ Reply All

📘

If there are problems with how this message is displayed, click here to view it in a web browser.



We need your response.

We received your application for PECO Residential Solar Rebate, but we need a few more details from you in order to determine rebate eligibility. At this time, your rebate request cannot be completed for the following reason(s):

- Missing PVWatts report. Please send to us.

Please take a look at the missing or incomplete information above and <https://www.peco.com/ways-to-save/for-your-home> to upload new documents. Once logged in, go to My Dashboard > My Orders, click on View Order and then the Upload additional documents link on that page or use [click here](#) link to upload additional documents

Additional information and/or documentation must be submitted within 20 days in order for your rebate application to be processed. If we do not hear from you within 20 days of this email, your application will be denied.

If you have any questions, feel free to contact us at pecoressolar@support.clearesult.com.

Sincerely,

Your PECO Residential Solar Rebate Support Tea

Click for information about missing documents and to login to portal account

Click to go to a document upload page

Document Upload page

Attach the requested documents that will be uploaded to your portal account



Please provide document information.

Uploaded Documents

Document Type *

- Please Select -

required

Upload your file *

Choose a file or drop it here...

Browse

All Uploaded Documents

No files available.

Back

Next

Rejected Application Email Notification

Rejection email will provide the reason the application was rejected.


Your PECO Residential Solar Rebate application is ineligible. Confirmation # 77000000017



pecoressolar@support.clearesult.com

To  Mark King

Retention Policy CLEAResult Email Retention Policy (3 years)

 If there are problems with how this message is displayed, click here to view it in a web browser.



Thank you for your interest in the PECO Residential Solar Rebate Program.

Unfortunately, your rebate application cannot be approved for the following reason(s):

- We have not received the requested documents so your application no longer qualifies for a rebate.

For more information about PECO Residential Solar Rebate Program, please visit our website at <https://www.peco.com/ways-to-save/for-your-home>.

If you have any questions, you can contact us at pecoressolar@support.clearesult.com.

Sincerely,

Your PECO Residential Solar Rebate Support Team

Approved Application Email Notification

Congratulations! If you've received this email, your application was successfully submitted and approved!

Mark King

From: pecoressolar@support.clearesult.com
Sent: Wednesday, January 29, 2025 11:19 AM
To: Mark King
Subject: Your PECO Residential Solar Rebate has been approved! Confirmation # 77000000021



Congratulations! Your PECO Residential Solar Rebate is on the way.

Good news! Your PECO Residential Solar Rebate application has been APPROVED. Your customer's check should arrive to them within 4 - 6 weeks.

Thank you for participating in the PECO Residential Solar Rebate Program. Please take our 3-minute [survey](#) to let us know how we did.

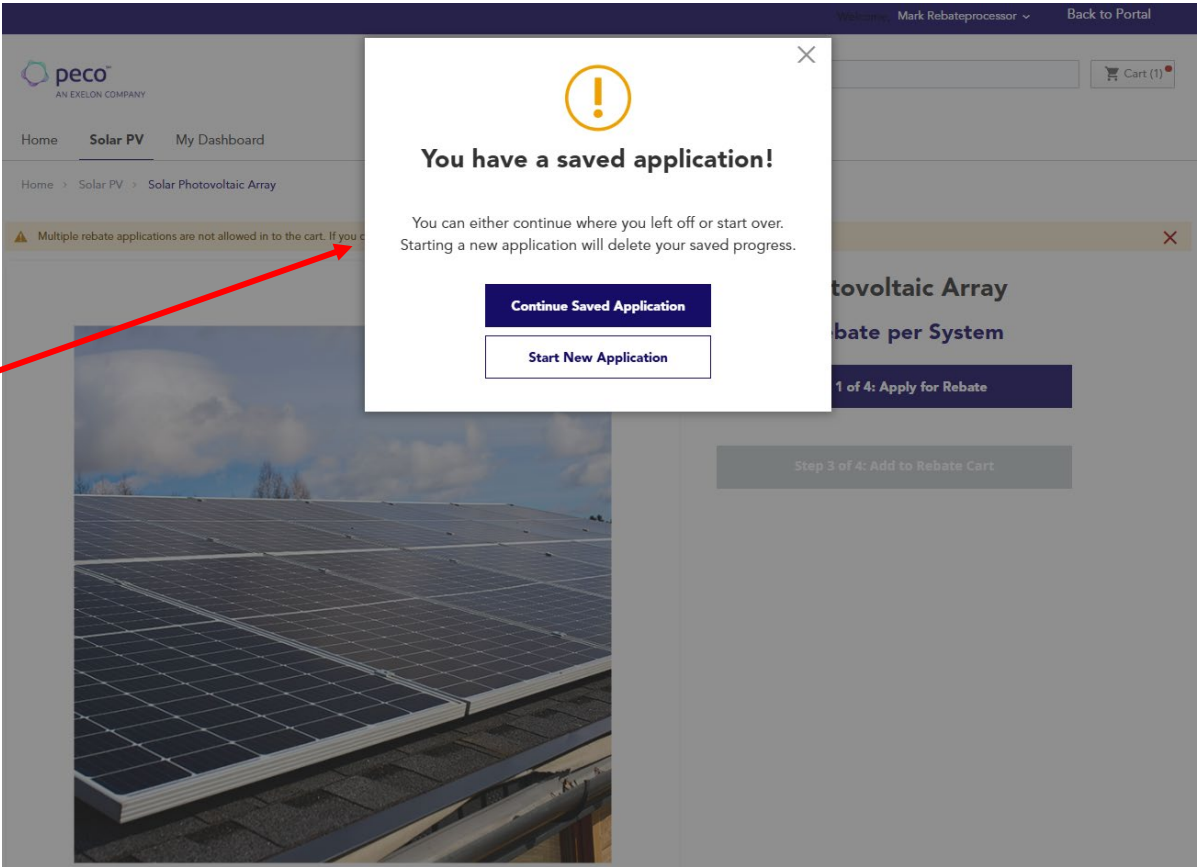
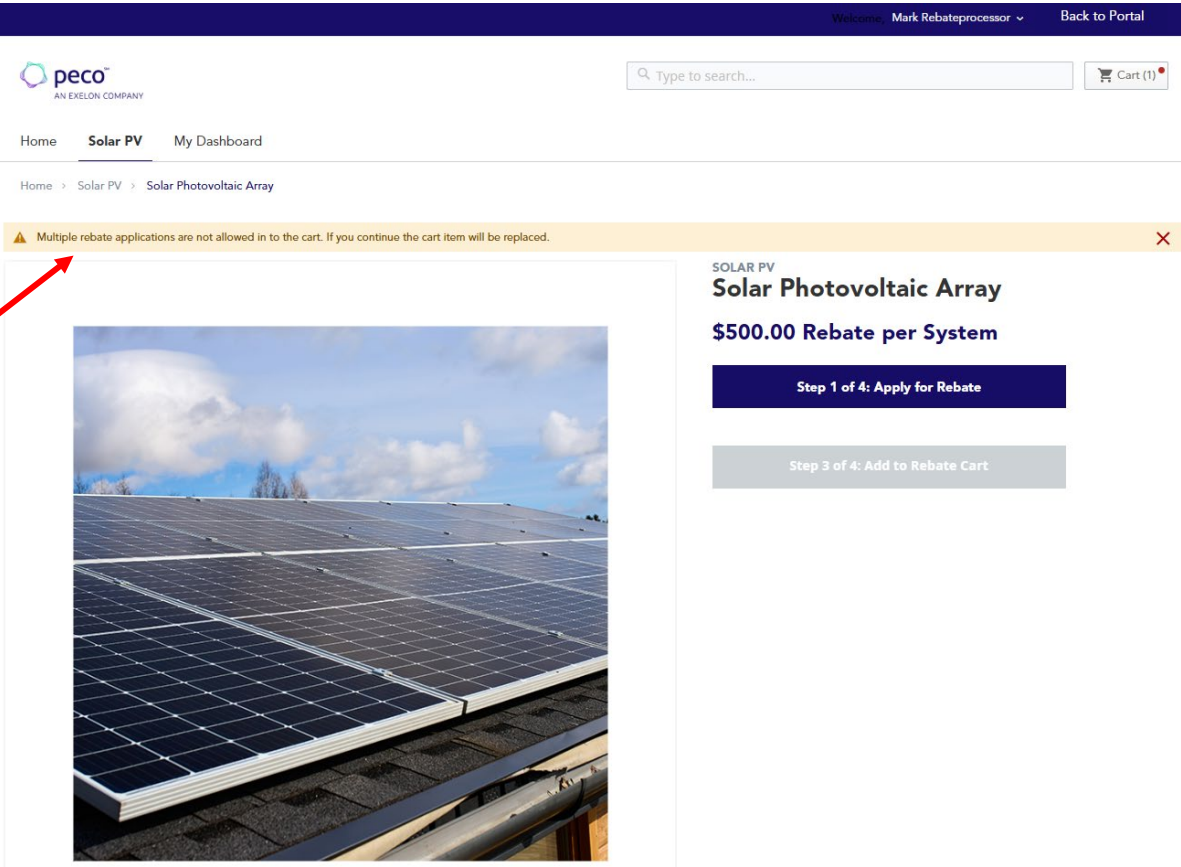
Please visit our website at <https://www.peco.com/ways-to-save/for-your-home> to discover more energy savings ideas or contact us with any questions by sending us an email at pecoressolar@support.clearesult.com.

Sincerely,

Your PECO Residential Solar Rebate Support Team


Multiple Applications for the same customer

Only one application can be submitted per customer – these error messages will be displayed for multiple entries



Password Reset Portal Sign In Page

Start the process at the Portal Sign In Page



peco
AN EXELON COMPANY

[Home](#) [Program Resources](#) [Contact Us](#)

[Home](#) / [Sign In](#)

Sign In

PECO Residential Solar Contractor Portal

Access to the PECO Residential Solar Contractor Portal requires a user log in.

Questions?

Please contact us at
PECOResSolar@support.clearesult.com

Not registered yet?

[Join the Program](#)

Sign in

Sign in with your email address

Email Address

Please enter your Email Address

Email Address

Password

Please enter your password

Password


Sign in

[Forgot your password?](#)


Click on the **Forgot your password? Button from the portal login page.**

Password Reset Page

[← Back to PECO](#)[Sign In](#)


AN EXELON COMPANY

[Home](#) [Program Resources](#) [Contact Us](#)



Set Your Password

Enter Your Password

Password *

Confirm Password *

Your password must have:

- At least one uppercase letter
- At least one lowercase letter
- At least one number
- At least one symbol (e.g., !@#\$%^&*)
- At least eight (8) characters

Submit

[← Go Back](#)

© PECO Energy Company, 2025. All Rights Reserved. | [Privacy Statement](#)

CLEAResult®

1. Set a new password using the listed requirements.

2. Confirm the password

3. Click Submit

Password Reset Email Confirmation

PECO Residential Solar Rebate Password Reset



#MB PECO Solar

To Mark King

[Retention Policy](#) [CLEAResult Email Retention Policy \(3 years\)](#)



Dear Mark,

We have received a request to reset your password. Please follow the below link to assign a new password. This link will be valid for 24 hours and can only be used once.

<https://www.clearesult.com/partner-hub/user/reset/6787/1738361514/ayq7npiDSWKTa0t8XcNYKXHS5aclkdZrC2y1ljnni4o>

If you have any questions, please email us at PECOResSolar@support.clearesult.com.

Sincerely,

Your PECO Residential Solar Rebate Team